



**STATE OF HAWAII**  
**Enhanced 911 Board**

**Communications, Technical and Finance Meeting**  
**Kalanimoku Bldg., Room 322B**  
**1151 Punchbowl St., Honolulu**  
**Wednesday, July 15, 2015 (Combined meeting)**  
**9am – 12 noon**

**Meeting Minutes**

**Communications Committee members present:** Thalia Burns, Paul Ferreira, and Lavina Taovao.  
**Communications Committee members absent:** Steven Schutte and Davlynn Racadio.

**Technical Committee members present:** Thalia Burns (Chair), Clement Chan, John Jakubczak, AhLan Leong, Dave Miyasaki, Eleni Papakiristis, Tony Ramirez and Kenison Tejada.

**Technical Committee members absent:** Rob Gausepohl, Marshall Kanehailua, Gary Lum, Jeff Riewer, Steven Schutte and Kiman Wong.

**Finance Committee members present:** Paul Ferreira, Mark Begley and Roy Irei.

**Finance Committee members absent:** Lisa Hiraoka, Randy Macadangdang and Kiman Wong.

**Staff members present:** Courtney Tagupa, Stella Kam and Kerry Yoneshige.

**Guests:** Travis Ing (HawPD), Dean Rickard (MPD), Eleni Papakiristis (HT), Ryan Freitas (HT), Michael Otsuji (OIMT), Mark Wong (DIT), Eric Butler (Pictometry), Bonnie Young (MPD), Diane Chun (ESD), Wayne Hiras (Sandwich Isles) and Alan Nagata (HPD).

**I. Call to Order, Public Notice, Quorum**

- a. The Board Chair called the meeting to order at 9:05 am.
- b. Quorum was present for the Communications and Technical Committees. The Finance committee did not have quorum.

**II. Public testimony on all agenda items**

- a. The Board Chair requested if anyone present who wishes to provide testimony to please come forward; no one came forward.

**III. Introductions**

- a. The Board chair requested that all in attendance introduce themselves.

**IV. Review and Approval of Last Month's Meeting Minutes**

- a. Mark Begley motioned to approve the meeting minutes with the noted amendments. The motion was seconded and approved by voice vote.

**V. Committee Updates by Committee Chairs**

- a. Communications Committee – Steven Schutte
  - i. Acknowledgment of new & returning committee members.
    1. Steven Schutte – Chair
    2. Paul Ferreira – HawPD
    3. Davlynn Racadio – MPD

4. Lavina Taovao – KPD
5. Thalia Burns - HPD
- ii. Legislative Investigative Committee update- Paul Ferreira
  1. Acknowledgment of new & returning committee members.
    - a. Paul Ferreira – Chair
    - b. Roy Irei – T-Mobile
    - c. Stella Kam – AG
    - d. Randy Macadangdang – HPD
    - e. Davlynn Racadio – MPD
    - f. Steven Schutte – Verizon
    - g. Kiman Wong – TWC
    - h. Alan Nagata - HPD
- b. Technical Committee – Thalia Burns
  - i. Acknowledgement of new & returning committee members.
    1. Thalia Burns – Chair
    2. Clement Chan – DIT
    3. Rob Gausepohl – KPD
    4. John Jakubczak – MPD
    5. Marshall Kanehailua – HawPD
    6. Ahlan Leong – HPD
    7. Gary Lum – HFD
    8. Dave Miyasaki – KPD
    9. Eleni Papakiristis – HT
    10. Tony Ramirez – Akimeka
    11. Jeff Riewer – ATT
    12. Steven Schutte – Verizon
    13. Kenison Tejada – APCO/NENA Pacific Chapter
    14. Kiman Wong - TWC
  - ii. Investigative Regulatory Committee update – Marshall Kanehailua
    1. Acknowledgment of new & returning committee members.
      - a. Marshall Kanehailua – Chair
      - b. Stella Kam – AG
      - c. Ahlan Leong – HPD
      - d. Davlynn Racadio – MPD
      - e. Tony Ramirez – Akimeka
      - f. Mark Begley - KPD
      - g. Steven Schutte – Verizon
      - h. Kenison Tejada – APCO/NENA Pacific Chapter
      - i. Richard VanDrunen – PUC
      - j. Bonnie Young – MPD
      - k. Steve Golden – HT
      - l. Travis Ing – HawPD
  - iii. FCC updates.
    1. Tony Ramirez presented two FCC updates:
      - a. Disruptions to communications systems affecting the communications providers and reporting outages on NORS (network outage reporting system).
      - b. Disruptions to the PSAPs.

- i. FCC is looking for comments from PSAPs regarding outages and their effect on PSAP costs and community relations.
  - iv. Oahu PSAP Technical issues update:
    - 1. Eleni Papakiristis stated that the HPD technical issues were the result of the semantic endpoint manager blocking files during the configuration syncs so the syncs were not completing. On June 24 HT implemented a directory block that blocked off anything on the Viper network so as not to be tied up in semantic. HT resumed the sync configuration as of June 26 and there have been no further incidents.
    - 2. The long term solution will be for an updated kb that should be released in August for testing. When fully vetted and tested an implementation date will be planned at which time it will no longer be necessary to maintain the block on the implementation manager.
  - v. Text-2-911 update:
    - 1. Honolulu was the last to complete text-2-911 training.
    - 2. Next step is the educational outreach which will require development of a unified message among counties, PSAPs, HT and service providers.
    - 3. Finally discussions regarding deployment will begin.
    - 4. Mr. Ramirez added that Akimeka developed an APP that will facilitate text-2-911 caller location accuracy for the PSAPs.
  - vi. Request for Approval:
    - 1. APCO Conference August 16-19, 2015, Wash.DC
      - a. HPD (2 + 1 Board member) - \$10,500
      - b. MPD (2) - \$7,000.
      - c. KPD (2) - \$7,000.
      - d. HFD (1) - \$3,000.
      - e. Tony Ramirez motioned to forward the request to the Finance Committee for funding approval. The motion was seconded and approved by voice vote.
  - vii. Others-None
- c. Finance Committee – Kiman Wong
  - i. ***The Finance Committee could not convene due to lack of quorum.***
  - ii. Acknowledgement of new committee members.
  - iii. Request for Funding Approval:
    - 1. HawPD - Imagery Licensing Agreement FY2015 HawPD \$626.4K
    - 2. HawPD - Imagery Licensing Agreement FY2016 HawPD (\$300.0K).
    - 3. APCO Conference August 16-19, 2015, Wash.DC
      - a. HPD (2 + 1 Board member) - \$10,500
      - b. MPD (2) - \$7,000.
      - c. KPD (2) - \$7,000.
      - d. HFD (1) - \$3,000
  - iv. Review of Monthly Cash Flow & Budget Financial report
  - v. Others

## VI. PSAP Status Updates

- a. Kauai – M. Begley

- i. David Miyasaki expressed his concern regarding inquiries on Cybersecurity at the Kauai PSAP. Courtney Tagupa and Mark Begley assured Mr. Miyasaki that this was a result of the FCC request for information that will be included in their report to Congress and will not require intrusion into the proprietary information of the Kauai IT department.
- b. Oahu – A. Nagata:
  - i. CAD Project: Thalia Burns stated that HPD and Motorola have agreed to stop work on the CAD upgrade until further information from their corporate counsel.
- c. Molokai – J. Jakubczak – Nothing to report.
- d. Maui – J. Jakubczak – Nothing to report
- e. Hawaii – P. Ferreira
  - i. Travis Ing reported that the complement of dispatchers remains low and there are 7 new dispatchers who have completed their training and will be on board shortly.
  - ii. There was an incident with an armed gunman in which his location was quickly determined as a result of assistance from HT and Verizon.

## **VII. Items for Discussion, Consideration and Action**

- a. 911 Timeline update – still encouraging more human interest success stories to be posted on the E911 website timeline.
- b. Others -
  - i. Congratulations to Thalia Burns and Paul Ferreira as the newest members of the E911 Board.
  - ii. Next Generation 911 migration: Mr. Kenison Tejada inquired as to the plans of the Board for NG911 migration. Mr. Begley stated that the FCC will release a report at the end of September that will address the best way for PSAPs to migrate to NG911 at which time an investigative committee may be formed to address the issue.

## **VIII. Announcements**

- a. Meeting dates (9:00am – 12 noon):
  - i. Thursday, August 13, 2015 (Combined meeting)
  - ii. Thursday, September 10, 2015 (Combined meeting)
  - iii. Thursday, October 8, 2015 (Combined meeting)
  - iv. Thursday, November 12, 2015 (Combined meeting)
  - v. Thursday, December 10, 2015 (Combined meeting)

### **b. Others-None**

## **IX. Open Forum: Public comment on issues not on the agenda for consideration for Committee meeting agenda at the next meeting.**

- i. The Board Chair requested anyone in attendance who wishes to provide public comment on issues not on the agenda to be included on the Committee meeting agenda at the next meeting, to please come forward; no one came forward.

**X. Adjournment:**

- a. Tony Ramirez motioned to adjourn the meeting. The motion was seconded and approved by voice vote. The meeting was adjourned at 9:40am.